

# Product Brief / Current State Investigation (CSI)

Find out whether your Management Information or Business Intelligence infrastructure meets the needs of your business.

Make the right decisions in the future based on our Current State Investigation (CSI).

Our proven ability to understand your business needs as well as IT's ability to deliver is what makes TrustedBI unique.

Every stage includes a detailed analysis of your current environment.

## OVERVIEW

TrustedBI assists organisations maximise the effectiveness and benefit of their existing Management Information and Business Intelligence systems.

Our Current State Investigation (CSI) is the first suite of assessment services that enable you to measure the effectiveness of your existing systems.

## WOULD YOU LIKE TO:

- **understand** if your system still delivers the results it was designed to?
- **identify** and address training requirements?
- **know** if all the elements of your intelligence solution are being utilised?
- **see** if you are getting a return on your investment?
- **be** in total control of your technical environment?

## REMOVE THE GUESSWORK:

If you have invested in reporting, management information or business intelligence, TrustedBI

enables you to gain visibility of the value your systems brings to your business, understand how to optimise your current system, improve your technical expertise, identify training requirements and plan future enhancements that complement your company's long term goals.

## MAKE AN INFORMED CHOICE

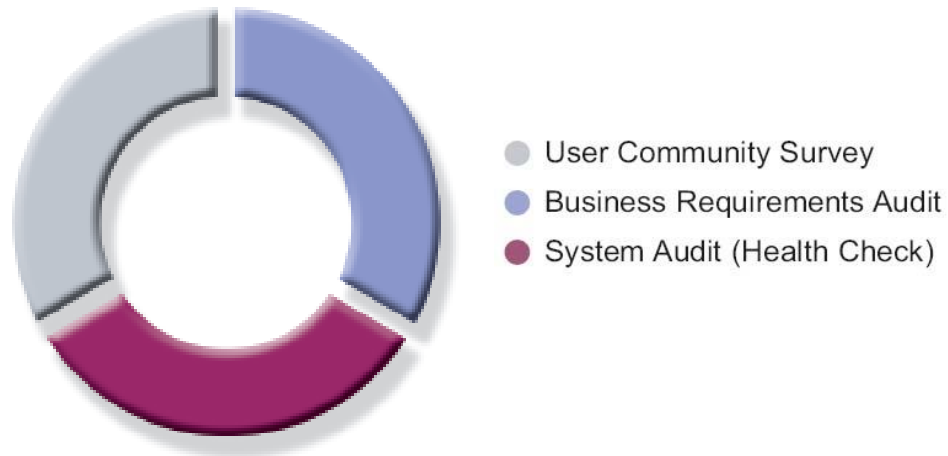
The CSI gathers every relevant detail related to your existing technical infrastructure, your organisational structure, your business needs and the needs of your users and presents a clear view of how your system is working and whether it meets the actual needs of the business.

These assessment services can be offered separately or together as a full Current State Investigation.

Every stage includes a detailed analysis of your current environment.

## Key Components of TrustedBI's Current State Investigation:

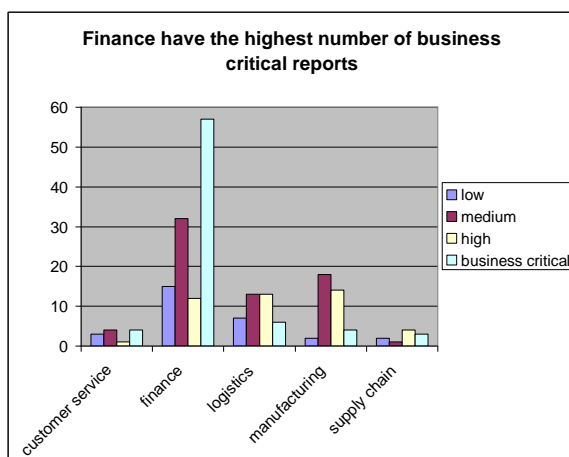
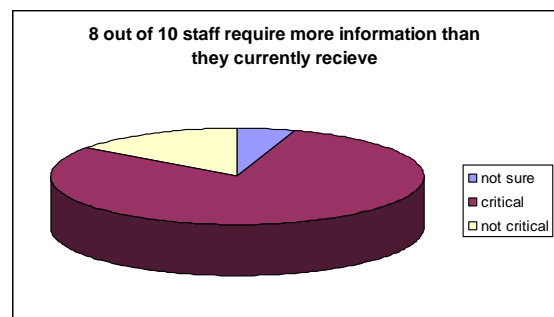
The CSI provides a clear view of how well your Business Intelligence and Management Information Systems meet the needs of your business.



In addition they identify areas for improvement and provide a basis for any future comparison. There are three key elements which can be taken separately or form one cohesive process.

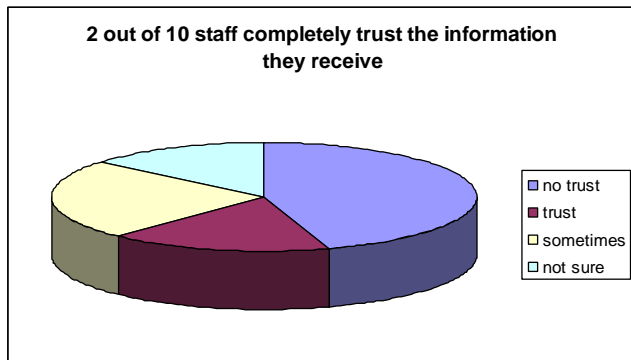
### User Community Survey

A fixed price analysis which is comprised of a company specific questionnaire (survey) that delivers analysed findings in a summary presentation for management review. This provides a cost effective, quick assessment of how well the systems are received by the business and identifies trends, issues, concerns and perceived value.



### Business Requirements Audit

An interview based process involving the principle power-users to ensure clear and detailed understanding of the system requirements and to determine how well their needs are currently met. This process delivers granular information about how well the user requirements are met and will provide recommendations of improvements.



## System Audit (Health Check)

This element focuses on the deployment of the system itself – architecture, resilience, use of best practice, system efficiency, license deployment, security, report library, report utilisation. The report summarises the health of the system and provides recommendations of enhancements and developments.

### What makes us different?

**The bridge between the technology and the business:** Our unique Current State Investigation gives us the ability to understand the gap, if there is one, between what IT delivers and what the business wants.

**Proven Methodologies:** There is no “one size fits all” approach. We adapt to your culture, how well defined your goals are and how your requirements fit together.

**Post implementation services:** The implementation is by no means the end, we provide a range of services including end user training and knowledge management and our life cycle services include product and application support.

TrustedBI can dramatically increase the reliability of your system. Our assessments, which are conducted by one of our senior consultants, enable you to:

- **Reduce operational costs** by identifying redundant reports and licenses.
- **Gain a clearer insight** into your business intelligence structure in terms of the fit to business needs and priorities to address.
- **Invigorate and Empower your employees** by identifying and addressing training needs - which can arise for a variety of reasons: employee attrition, use of the product, mergers & acquisitions and a rapidly changing business model.
- **Drive better decision making** with clear, meaningful and accurate information
- **Provide an assessment at one point in time** as a comparison to any future review and prior to making any investment in new technology or consultancy

### How do you benefit?

You need to align your technology with your business strategy. If your employees can't use your system or if it isn't performing correctly your investment is going to waste.

- Identify additional elements of your existing solution which can be utilised
- Target gaps in existing technology, policies and skills
- Develop the competency of your users
- Measure progress and return on investment
- Gain tighter control of your environment

### About TrustedBI

#### Helping companies achieve Trusted Business Intelligence.

Information is one of the key assets of any organisation, and using this information effectively to manage and direct the business is critical for success.

TrustedBI ensures companies are able to utilise this key asset effectively in a way that is appropriate for the business and for the people using the information.

We help companies to achieve Trusted Business Intelligence by providing a range of solutions, services, training and support designed from the business point of view.

### HOW TO CONTACT US

We are always keen to discuss your particular requirements, goals or issues – please call us on +44(0)1628 421512 or email [enquiries@trustedbi.co.uk](mailto:enquiries@trustedbi.co.uk)