Product Brief / Professional Services:

OFFERINGS:

PACKAGED SERVICES:

In addition to ad hoc, bespoke and complete project life cycle services we find customers benefit greatly from packaged services with a known deliverable and cost – our range of packaged services include:

- BI system Health Check
- BI Standardisation
- Information Strategy Definition
- BI tool upgrade roadmap
- Performance Management
- KPI Gap analysis
- BI Strategy

SOLUTIONS:

Working with world leading manufacturers TrustedBI is able to provide complete end-to-end solutions covering:

- Enterprise reporting
- Query and Analysis
- Performance Management
- Planning and Budgeting
- Data Warehousing

ON-GOING SUPPORT:

TrustedBI provides a number of offer-ings to cover:

- Knowledge maintenance
- End-user support
- Technical support
- Application support
- On-going mentoring and advice

TRAINING:

From public scheduled courses, through to on-site customised courses and refresher training for end users and technical teams alike, TrustedBI can meet all your training needs.

Business Intelligence is a delicate balance between People, Technology and Process. At TrustedBI we employee some of the most experienced personnel in our industry, people who have many years of delivering large scale transformational projects.

TrustedBI provides professional Business Intelligence consultancy services to UK and international clients. We work closely with your team to understand your goals and help your deliver them in a proven project and management framework

Our Services:

Technology

Certification – SAP Business Objects, Oracle, Microsoft and QlikTech
Data Warehousing – Microsoft SQl Server, Oracle and DB2.
Portals – SharePoint and WebSphere

Strategy

Senior personnel with strong Programme and management experience, helping you articulate, asses and delivery your business intelligence strategy

Performance Management

Dedicated business management consultants to help optimise and deliver management information for your key business process indicators

Query and Reporting

Technical consultants with a wealth of project expertise will help you define and deliver your operational and management reporting needs

Data Consolidation

90% of business intelligence solutions require data from more than one system, our data architects will help you design and build the optimal data model

Data Management

It's not always about technology, governance is key, we can help shape the people, process and organisation you need to ensure your data is defined and accurate

Support

We understand that you need more than telephone support, we provide a comprehensive range of onsite consultancy to manage your more pressing support issues.

Change Management

Training is about ensuring your business goals are met and your staff have the confidence in making the right decisions. We specialise in aligning the training to the role and deliver practical training that ensures your staff have the knowledge they need to be successful.

•Focuses on delivering real business value
•Tailored to manage risk
•Focused on BI not programming

•Drives innovation
•Flexible to accommodate change but maintain control
•Aids a step change in business thinking and execution

•Methods are interactive and encourages out of the box thinking
•Dynamic processes to provide parallel delivery
•Flexible data management methods and processes to suit your quality needs

•Focuses on conceptual, contextual, logical and physical designs; ensuring we are doing things right

•Technology independent
•Comprehensive benefits tracking
Ensures we meet or exceed your expectations

Common attributes for our consultants:

- Minimum of 10 + project implementations
- Minimum of 5 years experience
- Specialist technology software skills certified
- Strong project management skills
- Deep technical understanding of data
- Delivery within a robust framework
  - V Model
  - DSDM
  - RAD/JAD
  - Proto-typing
- Collaboration
- Thorough leadership
- Client centric

HOW TO CONTACT US

We are always keen to discuss your particular requirements, goals or issues – please call us on +44(0)1628 421512 or email enquiries@trustedbi.co.uk