

# TrustedBI Overview and Capabilities

## OFFERINGS:

### PACKAGED SERVICES:

In addition to ad hoc, bespoke and complete project life cycle services we find customers benefit greatly from packaged services with a known deliverable and cost – our range of packaged services include:

- BI system Health Check
- BI Standardisation
- Information Strategy Definition
- BI tool upgrade roadmap
- Performance Management
- KPI Gap analysis
- Data Quality Audit

### SOLUTIONS:

Working with world leading manufacturers TrustedBI is able to provide complete end-to-end solutions covering:

- Enterprise reporting
- Query and Analysis
- Performance Management
- Planning and Budgeting
- Data Warehousing

### ON-GOING SUPPORT:

TrustedBI provides a number of offerings to cover:

- Knowledge maintenance
- End-user support
- Technical support
- Application support
- On-going mentoring and advice

### TRAINING:

From public scheduled courses, through to on-site customised courses and refresher training for end users and technical teams alike, TrustedBI can meet all your training needs.

TrustedBI is an independent, UK-based consultancy and solutions company that focuses entirely on helping customers with their Business Intelligence requirements.

We aim to bring a customer centric, business approach to the use of Business Intelligence technology to ensure the business receives what it really needs – not a range of software and tools – but business information upon which key company decisions can be made with confidence.

Our team brings together the highest level of skill and expertise across Account Management, Technical Consultancy, Project Management, Education and Support – we aim to deliver the highest levels of professionalism and value for money in all aspects of our interaction with our customers.

We are a Business Objects partner with extensive expertise in Business Objects, Crystal Decisions, other manufacturers' solutions and related technologies.

### CONSULTING SERVICES

The consulting services we offer provide a range of expertise, experience and capability second-to-none in the industry. We offer a range of packaged service offerings, ad hoc consulting or complete project life cycle services.

### CONSULTING APPROACH

We do not adopt a "one-size-fits-all" approach. We have a unique project methodology which is flexible to meet the demands of different customers and maturity of requirements yet produces results quickly and cost effectively – we adapt in a controlled way to deliver the results you require.

### SOLUTIONS

TrustedBI can provide the complete range of Business Intelligence solutions from the world's leading manufacturers. With our focused approach we can not only assist

you in choosing the correct solution, but also assist with its implementation to ensure it meets your requirements.

### ON-GOING SUPPORT

In our broad experience we have often come across customers who have made investments in technology only to find a diminishing return over time. Typically this is caused by decreasing knowledge, an in-ability to continually enhance and continually ensure the end users continue to derive maximum benefit – our on-going support offerings address these issues.

### WE'RE TOLD THAT . . .

**"TrustedBI has creativity, professionalism, customer-focus and a quick-to-deliver approach"**

**"TrustedBI marries a business perspective to technology"**

**TrustedBI is different because it does not seek simply a project win, but a customer win"**

**"The on-going partnership and support by TrustedBI means we continually receive benefits from our investments"**

**"TrustedBI's proven methodology and customer-centric approach delivers on time, to expectation and within budget"**

### HOW TO CONTACT US

We are always keen to discuss your particular requirements, goals or issues – please call us on +44(0)1628 421512 or email enquiries@trustedbi.co.uk