

intelligent business solutions

Product Brief / System Health Check

OFFERINGS:

PACKAGED SERVICES:

In addition to ad hoc, bespoke and complete project life cycle services we find customers benefit greatly from packaged services with a known deliverable and cost – our range of packaged services include:

- System Health Check
- BI Standardisation
- Information Strategy Definition
- BI tool upgrade roadmap
- Performance Management
- KPI Gap analysis
- Data Quality Audit

SOLUTIONS:

Working with world leading manufacturers TrustedBI is able to provide complete end-to-end solutions covering:

- Enterprise reporting
- Query and Analysis
- Performance Management
- Planning and Budgeting
- Data Integration & Warehousing

ON-GOING SUPPORT:

TrustedBI provides a number of offerings to cover:

- Knowledge maintenance
- End-user support
- Technical support
- Application support
- On-going mentoring and advice

TRAINING:

From public scheduled courses, through to on-site customised courses and refresher training for end users and technical teams alike, TrustedBI can meet all your training needs.

BACKGROUND

As organisations become increasingly reliant on Business Intelligence, Reference Data and Data Integration systems, it is becoming ever-more critical to be assured that these systems are optimised; optimised to provide accurate, reliable and timely information to run the business and meet regulatory obligations.

As recognised experts in the field, TrustedBI can help to ensure that your systems are designed, implemented and tuned to provide the right information to the right systems and people at the right time – but above all, that it is based on data you can trust.

TYPICAL PROBLEMS:

During the development and deployment of Business Intelligence solutions, companies may be in a situation where the deployment team may lack experience in the technology and/or be made up of a group of individuals with difference approaches and/or lack the combined business and technical knowledge required to deliver the optimal solution – typical problems that result include:

- Differing (not optimised) approaches to development compounding system complexity
- Varied interpretation of business requirements
- Development centred on an immediate single issue rather than holistic requirement
- Little or no “best practice”
- Frequent re-work
- Drawn out development times
- Unstable systems

- Systems difficult to maintain or enhance
- Seldom maximising the power of the underlying tools

WHAT WE DO:

- Review business requirements for the systems
- Capture any perceived issues with the current implementations
- Review solution architecture, design and implementation against best practice
- Report on our findings and make recommendations for improvement
- Advise on new and forthcoming product features that may be relevant
- Agree any remedial activity with the client and implement improvements

BENEFITS:

- Confidence that the systems providing information to the decision makers are designed and implemented correctly
- Ensure that decisions that are taken on accurate and trusted information.
- Avoid costly support & maintenance, rework and hardware upgrade costs that can be caused by poor design and/or implementation

HOW TO CONTACT US

We are always keen to discuss your particular requirements, goals or issues – please call us on +44(0)1628 421512 or email enquiries@trustedbi.co.uk